



**esri**™ Official  
Distributor

# Company Profile

[www.gistec.com](http://www.gistec.com)

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# GIS:

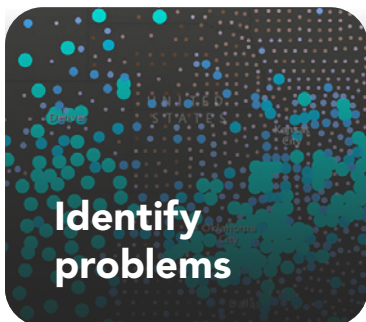
## an integral part of today's information systems

Geographic information system (GIS) creates, manages, analyzes, and maps all types of data. It connects data to a map, combining location data (where things are) with all types of descriptive information (what things are there).

GIS, integrated with enterprise data and applications, provides map visualizations, data patterns, and unique perspectives which greatly contribute to decision-making processes of countless organizations around the world.



### With GIS, you can...



**Identify  
problems**



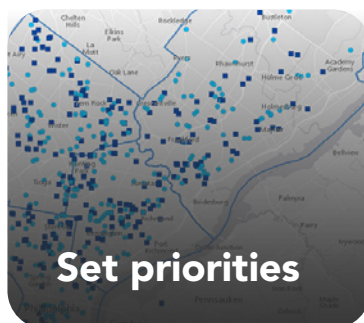
**Monitor  
change**



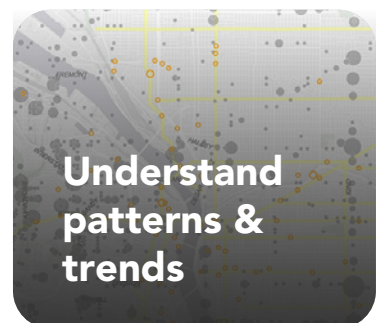
**Manage &  
respond to  
events**



**Perform  
forecasting**



**Set priorities**



**Understand  
patterns &  
trends**

WHO WE ARE

# The region's leader in GIS & IT

↑ 120+  
EMPLOYEES

↑ 500+  
CLIENT  
ORGANIZATIONS

↑ 100+  
BUSINESS  
PARTNERS

↑ 40+  
TECHNICAL  
CERTIFICATIONS



**gistec**, the region's leader in GIS & IT, caters to the digital transformation needs of organizations in the UAE and GCC through its extensive array of geospatial services and solutions.

We are the UAE official distributor of ArcGIS™, the world's most powerful mapping and spatial analytics software that is currently deployed in more than 350,000 organizations worldwide. We are also the home of an award-winning GIS support center and the sole authorized training facility for Esri training courses in the UAE.

Established in 1976, gistec has played a key role in the widespread adaptation and utilization of spatial technology across

institutions in the UAE, providing the necessary services and support in some of the biggest geospatial initiatives and implementations in the country.

Today, gistec is among the leading names in the technology industry in the Middle East and maintains decades of cumulative experience and relevant industry certifications.

Backed by our highly-qualified team of GIS professionals who harness the powerful capabilities of ArcGIS, we help government and private organizations get desirable results and achieve their business goals.



WHAT WE OFFER

# Comprehensive solutions to your IT & GIS needs

## SOFTWARE

### **ArcGIS**

Mapping and spatial analytics software | **Esri**

ArcGIS software and apps combine mapping and data analytics to deliver location intelligence and meet digital transformation needs for organizations of all sizes.

### **FME**

Data integration platform | **Safe Software**

FME (Feature Manipulation Engine) has built-in support for hundreds of formats and applications as well as transformation tools, allowing users to build and automate custom integration workflows without having to code.

### **UT for ArcGIS**

GIS for utilities | **VertiGIS**

The UT for ArcGIS Product Suite is a professional product suite, covering the needs for mobile use of geo data, web solutions, high-end editing comfort in a desktop environment, planning solutions and integration of other IT systems.

## SOFTWARE

### **Cellular Expert**

Radio network planning & management for wireless telecommunication industry | **Cellular Expert**

Cellular Expert allows users to plan, optimize network and analyze information efficiently, to lower costs, increase profitability, and improve the quality of customer support services.

### **sdi.suite**

Software framework for the management of spatial data infrastructures | **con terra**

The core of the sdi.suite comprises components which enable the provision and management of a high quality services, data and applications network based on international standards (OGC, ISO) in the Internet or Intranet.

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## DATA & IMAGERY

### **Satellite imagery**

HEAD Aerospace, Planet, DigitalGlobe, KOMPSAT

**Point of interest (POI) & road network**  
HERE

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## PROFESSIONAL SERVICES

### **Database services**

Ensure that high quality data is readily available for your application. Our expert team can help you check your database, identify gaps and discrepancies, and resolve issues regarding your data.

### **Geographic imaging**

Get the most out of your geographic imagery through our various image processing services which include imagery correction and thematic mapping.

### **Geospatial business solutions**

From initial operating capability, prototyping, and design up to development and launch, gistec can build your app idea into a reality. Our team has a rich portfolio of GIS-enabled applications for desktop, web, and mobile. We also offer app configuration and commercial off-the-shelf (COTS) apps.

PROFESSIONAL  
SERVICES

## Enterprise GIS (on premises or cloud deployments)

Maximize the benefits of location intelligence to your business through maps, applications, portals, and dashboards—whether on the server (on premises) or on the cloud via powerful ArcGIS Online.

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CONSULTING  
SERVICES

### GIS needs assessment

Our experts will assess your current business needs and determine how location can deliver even greater results for your business.

### System architecture design

The first step in deploying GIS is to design and plan your system architecture. We can help you identify the technology, infrastructure, and other resources required to jump-start your GIS operations.

### GIS optimization

Through a careful study of your existing GIS operations, we can provide you with tailored solutions to help you optimize your GIS systems, develop an efficient GIS strategy, and get excellent return on investment.

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TRAINING

gistec Training Center is the authorized facility for Esri training courses in the UAE. Our team of Esri-certified instructors offers in-person and online training based on the latest ArcGIS software and other third-party platforms.

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TECHNICAL  
SUPPORT

Get help, access resources, and download the latest software updates through our award-winning technical support services. For organizations that require expert-level troubleshooting and system health checks, we also offer Premium GIS Support services.



# Solutions with you at the center

Our customers are at the center of what we do. With this in mind, we adopted the following processes to customize our solutions according to their needs and to get GIS services in the most hassle-free way possible.

## User-Centered Process

gistec's application development services apply a user-centered process which focuses on the needs and challenges the apps are going to solve—and the people who are going to utilize them. By doing so, we are able to build apps that are not only functional and beautiful but also usable.

## Service Delivery Program

gistec Service Delivery Program (SDP) provides a flexible and cost-effective method of accessing gistec's services on an as-needed basis.

Under the SDP, you can buy man-days ahead of time and use them when the need arises. This is helpful for short-notice, ad-hoc requirements and can help in mitigating issues regarding scope creep and expansion. You also enjoy less administrative effort since you don't have to go through repetitive budget approvals whenever you require our services.

WHO WE SERVE

# Industries

Over the years, gistec has successfully provided customized solutions and services from the following industries.

**Architecture,  
Engineering &  
Construction (AEC)**

**Education**

**Government**

**Health**

**Natural Resources**

**Petroleum**

**Public Safety**

**Public Works**

**Real Estate**

**Retail**

**Sustainability**

**Telecommunications**

**Transportation**

**Urban & Regional  
Planning**

**Utilities**

THE

# gistec advantage

## **Esri official distributor in the UAE**

gistec offers the most up-to-date versions of ArcGIS software and our team is composed of Esri-certified professionals and instructors.

## **Four decades of quality services**

Our expertise spans for more than four decades and we have been providing geospatial services to some of the biggest organizations in the region.

## **Customer-centric approach**

We make every effort to understand your unique business requirements and work with you to provide solutions to your needs.

## **Vast network of technology partners**

We partner with leading technology vendors around the world to provide high quality data, maps, and apps for your projects.



# Our offices



## What our clients & partners say

SHARJAH ROADS AND TRANSPORT AUTHORITY

[We] extend [our] sincere thanks to gistec in appreciation of its great efforts and the services it provides in the field of GIS and spatial data which significantly contribute in the service of our country, the UAE.

HP MIDDLE EAST

HP's partnership with gistec has been evolving over the past few years. gistec has become the reference and developer of knowledge in GIS market in the UAE.

DEPARTMENT OF MUNICIPALITIES AND TRANSPORT - ABU DHABI

[We] would like to express our gratitude to gistec for your valuable contribution to expanding GIS and Spatial Data products and services in the UAE.

SAFE SOFTWARE

We have had the pleasure of working with gistec, Gold Partner and Solution Provider of our data integration software FME, for 15 years. We look forward to many years together, providing new ways for customers to connect applications, transform spatial data, and automate data processes.

# Programs & Initiatives

gistec always strives to come up with fresh and exciting ideas to keep our community engaged through learning and make our solutions more accessible to everyone. Take a look at some of our notable programs and initiatives.

## mygistec

mygistec is a self-service customer portal which serves as a gateway to gistec products, services, and a platform to form discussions and connect with the GIS community in the region.

[my.gistec.com](http://my.gistec.com)

## gistec store

gistec store is a one-stop e-commerce platform where gistec customers can purchase software, services, and training.

[store.gistec.com](http://store.gistec.com)

## EGI Awards

The EGI (Excellence in GIS Implementation) Award is one of the well-known and most prestigious recognitions given to organizations which use GIS in unique and innovative ways in the UAE and GCC.

[gisworx.ae/egi-awards](http://gisworx.ae/egi-awards)

## Educational GIS Site Visits

The UAE Educational GIS Site Visits offer a unique learning experience where a delegation of private and government officials from the UAE travel to a host country for an exchange of best practices on the different uses of GIS in various industries.

[arcg.is/19mrLy](http://arcg.is/19mrLy)

## gisworx

gisworx is an annual conference which provides a unique and in-depth learning environment on the latest developments in IT & GIS and a venue for networking with hundreds of GIS professionals. Launched in 2006, gisworx has evolved into one of the most-attended IT and GIS conferences in the region.

[www.gisworx.ae](http://www.gisworx.ae)


## Rocket CodeCamp

The Rocket CodeCamp is an intensive bootcamp program focused on developing coding skills towards establishing a strong digital economy. The no-cost program is designed specifically for young people and students looking to hone their skills as they seek out job and career opportunities, and aligns with the UAE government's strategic direction of training young people in computer programming and technology fields.


## Join the gistecommunity!

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 [linkedin.com/company/  
gistec](https://linkedin.com/company/gistec)

 [youtube.com/c/  
gistecommunity](https://youtube.com/c/gistecommunity)

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United Arab Emirates

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